Application Support Developer

We're AccessPay, the <u>fastest growing fintech company</u> outside of London.

Thinking outside the box is something we relish, there are no bad ideas. We've got a flat structure, with no silos or protracted bureaucratic decision making. Most importantly, no big egos. AccessPay people get stuff done. From a tiny office in Ardwick, to occupying an entire floor in Manchester City Centre. From 4 to 60 staff. From finance start-up, to launching new fintech brands. All in less than 5 years.

2017 saw us listed as a Deloitte Tech Fast 50 company and shortlisted for the coveted Manchester Evening News "Business of the Year". We're getting bigger and better every day. Help us write the next chapter in the AccessPay story.

AccessPay

Job Title: Application Support Developer

Responsible to: Head of Infrastructure

Hours: 08:30 – 17:00 Monday to Friday

Duties & Responsibilities:

- Support bespoke solutions developed within the Microsoft technologies: .NET framework, ASP.NET, C# with HTML/JavaScript user interfaces
- Support, troubleshoot and test applications developed in .NET – MVC, WCF, WPF
- Record, investigate and resolve cases raised by customers
- Develop regression tests to reproduce problems, and implement fixes to C# applications
- Effective and regular communication with clients and advanced management
- Manage dedicated support cases and support queries across a range of technologies
- Resolve operational problems within the defined schedules and service level agreements
- Analyse root causes of operational malfunctions and provide resolutions
- Handle escalated issues and follow-up on outstanding issues promptly
- Develop preventive measures and document issue resolution procedures
- Forward plan the release window and cycles across a portfolio
- Manage risks and resolve issues that affect release scope, schedule and quality

About You:

- At least 3 years C# development including .NET Web applications, web services and proven track record of issues and problem solving/development experience
- Microsoft SQL Server Database Design, T-SQL queries and stored procedures
- Web development – HTML, HTML5, JavaScript, AJAX, CSS, AngularJS
- Strong communication skills, written and spoken
- 'Can-do' proactive attitude
- Attention to detail – focus on quality
- Previous experience of SQL Server, Microsoft CRM, SharePoint and Azure/AWS cloud environments
- Experience working on Windows Server 2008-2016

You'll be rewarded with a competitive salary, fantastic career progression, a great environment, and the opportunity to work for a fast-growing VC-backed FinTech company that is delivering innovative solutions that make a difference.

To find out more about what it's like to work at AccessPay, check out our People Page:
https://www.accesspay.com/people/